

**Cumberland County Library System**  
**Requests for Proposals – Internet & WAN Services**

**Question Responses and Addenda – December 27, 2012**

1. Does all Internet Bandwidth or connection to the Internet occur at the County Court House office – does the entire Library System obtain its Internet from the County Court House? Is there any reason why the Library System does not have its own Internet service originating from the Administrative Office? Will Cumberland County Library System consider having their own Internet Service originate from the CADM location?

Internet access for all CCLS locations is via an Internet circuit currently terminated at the Cumberland County Courthouse location noted in the RFP. The primary reason for this is that the County currently provides firewall security services to CCLS, and at present, CCLS does not wish to have to maintain their own firewall security services.

While your base response to this RFP must include Internet services at the location specified (Cumberland County Courthouse), you may opt to include provider's choice solutions that have Internet service terminating at the CADM location.

2. On page 3, there is a reference made to the fact that "the CCLS will be migrating to a new application for library management by the close of 2013. Exact bandwidth metrics are not available on this product . . . it is possible that the new software services may be provided in a Software as a Service environment, thus increasing the need for higher bandwidth levels". We are questioning whether the "service environment" for this new software is "cloud" or "premise on a local service" based?

The architecture for the new library management application system has not been finalized at present, and may be deployed on servers within the CCLS network or servers at an application service provider site outside the CCLS network that is accessible via the CCLS Internet connection. In either case, additional WAN and/or Internet bandwidth may be required to support this application deployment. Your response should be explicit in how you can provide increased WAN and Internet bandwidth and what the associated cost is for that increased bandwidth.

3. Are Managed Routers required and if so, should the provider price them into the proposed pricing?

No, managed routers are not required. CCLS owns the current Cisco routers deployed at each location. You may offer pricing for managed routers as a provider's choice option for CCLS to review and consider.